JINN TV – PRIVACY POLICY

Jinn TV is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information.

1. Information We Collect

We may collect:

- Name and contact details
- Email address
- Payment information (processed by third-party payment processors)
- Device and browser information
- IP address and geographic data
- Viewing activity and preferences
- Cookies and usage analytics

2. How We Use Information

We use personal data to:

- Provide and manage subscriptions
- Process payments
- Personalize content recommendations
- Improve user experience
- Send service-related communications
- Detect and prevent fraud or misuse
- Send marketing, promotional, and advertising communications, offers, updates, and related services.

3. International Data Transfers

As Jinn TV operates internationally, your data may be processed and stored outside your country of residence. We implement appropriate safeguards consistent with applicable data protection laws.

4. Data Sharing

We do not sell personal data. Information may be shared with:

- Payment processors
- Cloud hosting providers
- Analytics partners
- Legal authorities where required by law

5. Data Security

We use commercially reasonable technical and organizational measures to protect personal data from unauthorized access, disclosure, or misuse.

6. Data Retention

We retain personal data only as long as necessary for service provision, legal compliance, and legitimate business purposes.

7. Your Rights

Subject to applicable laws, you may request:

- Access to your personal data
- Correction of inaccurate information
- Deletion of your data

Requests can be submitted to support@jinntv.com

JINN TV – REFUND POLICY

All subscription fees are charged in advance and are generally non-refundable.

1. Non-Refundable Subscriptions

Jinn TV does not provide refunds for partial billing periods or unused subscription time.

2. Exceptions

Refunds may be considered in cases of:

- Duplicate charges
- Billing errors
- Verified technical failures preventing access

Refund requests must be submitted within 7 days of the transaction date.

3. Processing Time

Approved refunds will be issued through the original payment method within 7–14 business days.

JINN TV – CANCELLATION POLICY

1. Cancellation by User

You may cancel your subscription at any time through your account settings.

- Cancellation takes effect at the end of the current billing cycle.
- You will retain access until the period expires.
- No prorated refunds are issued.

2. Cancellation by Jinn TV

We may suspend or terminate accounts due to:

- Non-payment
- Violation of Terms
- Fraudulent activity

3. Effect of Cancellation

Upon cancellation:

- Access to streaming content will cease at the end of the billing period.
- Account data may be retained as outlined in the Privacy Policy.